K1 TECH CARE LTD | REPAIR BY POST FORM

For prepaid online repairs AND devices sent for inspection / quotation. Complete and include with your parcel.

Send to: K1 Tech Care Ltd, Repair Department, 62 Station Road, Clacton-on-Sea, Essex, CO15 1SP, United Kingdom | Tel: 01255 754771 | Website: k1techcare.com

1 | REPAIR REQUEST

[ ] Prepaid fixed-price repair (online order) [ ] Inspection / quotation (no online purchase)

Online order number (if applicable): _____

2 | CUSTOMER DETAILS

Full name: _____

Return address: _____

Postcode: _____

Telephone: _____

Contact email: _____

3 | DEVICE DETAILS

Device type / make / model: _____

Colour / IMEI / serial (if available): _____

Accessories enclosed: _____

Fault description / symptoms:

_____

_____

Previously repaired/opened? [ ] Yes [ ] No [ ] Unsure Known liquid damage? [ ] Yes [ ] No [ ] Unsure

4 | CUSTOMER DECLARATIONS

[ ] I own the device or have authority from its owner to request inspection/repair.

[ ] I understand the selected fixed-price service covers only the specified repair, subject to inspection. Any different or additional chargeable work requires my approval.

[ ] For quotation requests, I understand that K1 Tech Care will seek my approval before carrying out chargeable repair work.

[ ] I understand that applicable diagnostic, return-delivery or work charges may apply where properly disclosed and agreed, subject to UK consumer law.

[ ] I have backed up important data where possible and understand that diagnosis or repair may involve a risk of data loss. My statutory rights remain unaffected.

[ ] I have read the Repair Policy and Mail-In Repair Policy at k1techcare.com and understand the applicable terms.

Customer signature: _____ Date: _____

OFFICE USE ONLY

Repair reference: _____ Date received: _____ Technician: _____
Quote / approval reference: _____ Invoice / order: _____

Before posting: Pack securely, use tracked and adequately insured delivery, and keep your proof of postage. Do not write account passwords or device passcodes on this form; arrange secure access details separately if required.